# WEST BERKSHIRE YOUTH HUB

We are thrilled to announce the launch today of the West Berkshire Youth Hub.

## What is it?

The West Berkshire Youth Hub has been launched to help the young people, families and agencies in West Berkshire through the COVID-19 lockdown.

It is a virtual and telephone-based 'one stop shop' giving access to activity groups, resources, support agencies and volunteering opportunities still available at this time. The telephone support service will be staffed from 9am to 5pm Monday to Friday, with access to out of hours support, and young people are encouraged to get in touch with us to be informed about local activities, such as local youth groups, sports and drama clubs, which have moved online but may not be known to all. They will also be linked with appropriate, relevant and safe networks for the foreseeable future through lockdown and as restrictions are lifted.

While this service will not replace any other emergency service or out of hours team, where appropriate, young people will also be able to be referred to one of Berkshire Youth's youth workers and other specialist agencies for specific support, while any request of need identified for this level of intervention will be referred or reported to appropriate safeguarding teams.

If successful, the Youth Hub service will be rolled out across Berkshire and then used as a blueprint to support youth services across the UK.

### Who can use it?

West Berkshire young people, families/carers and agencies, each with their own separate button linking to further resources and information.

### How can I help?

We would be very grateful for your support for this project by:

- Sharing this information with your (members/pupils) and their parents/carers and other relevant contacts who can benefit from this hub
- Sending us links and information regarding local clubs, activities etc which are still available at the current time, which we will then share on the West Berkshire Youth Hub

### Contact details -

- W: <u>https://wbyh.co.uk</u>
- E: admin@berkshireyouth.co.uk
- T: 01635 889 764 (Monday to Friday, 9am to 5pm)

### To donate to this project

If you would like to donate to West Berkshire Youth's Coronavirus fundraising appeal on The Good Exchange can be found <u>here</u>.

Many thanks for your support. If you have any queries about this service, would like to provide feedback or would like further help and support from Berkshire Youth, please do not hesitate to get in touch. Please feel free to distribute this flyer to your networks. If you wish to promote activities or support that you are providing then please email <u>admin@berkshireyouth.co.uk</u>

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